

SEYCHELLES MARITIME SAFETY AUTHORITY

CUSTOMERS FEEDBACK FORM

To :

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Dear Sir/Madame

Please convey your valued comments on our SERVICE(s) against our Survey Inspection Examination and Issue of COC Inspection and issue of Course Approval and any other services.

Please tick mark the appropriate one. In case of unsatisfactory comments kindly give The reasons. Detach the bottom part and forward it to undersigned.

DIRECTOR GENERAL
SEYCHELLES MARITIME SAFETY ADMINISTRATION
TRINITY HOUSE, 2ND FLOOR
MAHE, VICTORIA; SEYCHELLES.

To : DIRECTOR GENERAL, SEYCHELLES MARITIME SAFETY ADMINISTRATION
We have following service evaluation.

- a. Attitude of personnel : Excellent Good Average Unsatisfactory
- b. Promptness in Communication : Excellent Good Average Unsatisfactory
- c. Adherence to Delivery Schedule/ job completion schedule : Excellent Good Average Unsatisfactory
- d. Overall Quality of the SERVICE : Excellent Good Average Unsatisfactory

Suggestions/Comments

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DATE : NAME : SIGNATURE.....

..... DESIGNATION.....
Company

Date of issue: 01/10/2015	Document code: SMSA-FM-QUA-11-(03)
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Drawn up by : QM	Reviewed and approved by: CEO, SMSA